

Free Stopover Terms and Conditions

- The stopover conditions of the applicable fare of your ticket will apply, including additional charges for adding a stopover plus any applicable taxes. Please read the terms and conditions on your ticket carefully.
- The offer is valid for travel and hotel accommodation from the 20 April 2019 – 31 December 2019, excluding Blackout dates during major events and conferences. Please check availability online at the time of booking.
- The offer is only valid for adults traveling on return tickets and is applicable on one direction only via Abu Dhabi. The lead person on the booking must be at least 21 years old.
- Occupancy up to a maximum two adults and one child below 12 years on existing bedding is applicable for Abu Dhabi Stopover, and will be offered on bed and breakfast basis for the qualifying number of nights. Extra beds available upon request and will be payable directly with the hotel.
- It will not be possible to upgrade to a higher class of room/suite once booked on the Etihad Free Stopover Promotion.
- Travel companions must travel on the same dates and flights with the guests eligible for the offer to be eligible to share accommodation. Bookings cannot be separated to avail multiple free accommodation offers.
- One way ticket journeys which include a transit in Abu Dhabi more than 24 hours will be eligible to book the stopover promotion.
- Any amendments or changes on flight tickets during the campaign period completed to include a minimum 24 hour stopover will be eligible for the free economy stopover program (regardless of original issuance date).
- If a booking includes multiple booking classes (e.g. partly in First Class and partly in Business Class), the offer will be based on the booking class on the longer flight sector.
- Partially completed travel will result in the commercial value of the complimentary night's offer being deducted from any refund claimed on the remaining unused airfare.
- "Stopover programs" are subject to daily hotel allocation and as a result, all accommodation is subject to availability at time of booking online only.
- For hotel bookings in Abu Dhabi, an additional fee of AED 15 per room/ night is applicable and has to be paid directly by the guest at the hotel.
- Abu Dhabi Stopover is valid for travel and hotel accommodation from 14 January 2019 to 14 June 2019, excluding Blackout dates during major events and conferences. Please check availability online at the time of booking.
- "Stopover programs" is a voluntary promotion run by Etihad Airways and can be withdrawn at any time at the discretion of the airline(s).
- All accommodation must be pre-booked based on the promotional sales period only (from 10 April 2019 - 01 December 2019) no hotel reservations will be permitted beyond this date, regardless of flight ticket issuance date or actual travel dates.
- Any reservations made directly with a hotel do not qualify for the offer and cannot be amended by Etihad/Hala Abu Dhabi without exception.
- This offer cannot be used in conjunction with any other promotion run by Etihad or the participating hotels. Hotel accommodation is subject to availability and we reserve the right to offer an alternative hotels. No liability will be accepted where flight bookings have been made and/or tickets issued if no hotel availability exists.
- All extra charges incurred during the stay (e.g. breakfast, meals, laundry, room service, telephone etc.) are the responsibility of the guest and need to be paid directly to the hotel upon check-out and a credit card will be requested upon check-in as security against other services which are offered at an additional charge.

- In the event of cancellation, please contact the "Stopover" team on AbuDhabiStopover@etihad.com within a minimum of 7 working days to avoid cancellation charges. Cancellation charges apply where a full 7 days' notice has not been received prior to arrival at the hotel. Specific and more restrictive cancellation charges will apply during peak periods e.g. public holidays, exhibitions, conferences, special events, Eid Holidays, Christmas and New Year. The cancellation charges for the respective hotel will be informed at the time of booking. Exceptions might apply.

Offer exclusions

- The offers are not available for guests whose final destination is Abu Dhabi or Dubai.
- The offers are not valid for guests originating their journey from the United Arab Emirates.
- The offers are not valid for unaccompanied minors or children travelling without an adult over 21 years of age.
- Visas are not provided for Abu Dhabi Stopover within this promotion. UAE Visas can be purchased directly by the guest.
- No liability will be accepted where flight bookings have been made and/or tickets issued if no hotel availability exists.
- The offers are not valid in conjunction with any other promotional offer.